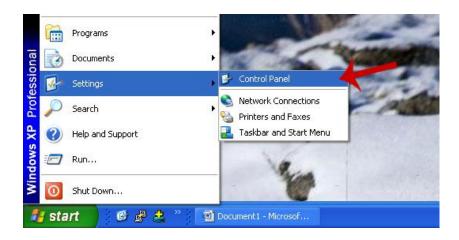
Installing Java 7

Part 1: Removing Java 5 Update 11

1) Close all internet browser windows (Internet Explorer, Mozilla Firefox, Google Chrome, Safari, Opera).

Steps 2 and 3 for Windows XP users

2) Click the "Start" button, then "Settings" and then "Control Panel"

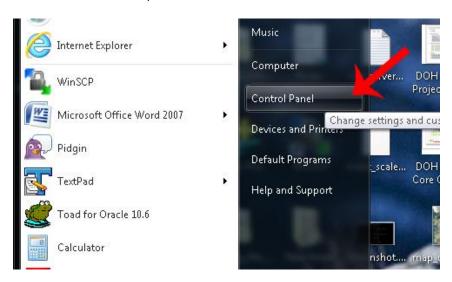


3) Double click on "Add or Remove Programs" (If you have your Control Panel display in :"List view", then just find the Add or Remove Programs from the list)

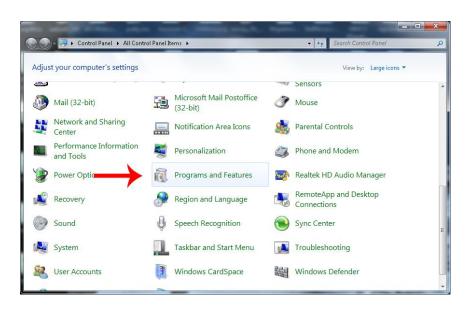


Steps 2 and 3 for Windows 7 users

2) Click on the "Start" icon, and then "Control Panel"



3) Double click on "Programs and Features".



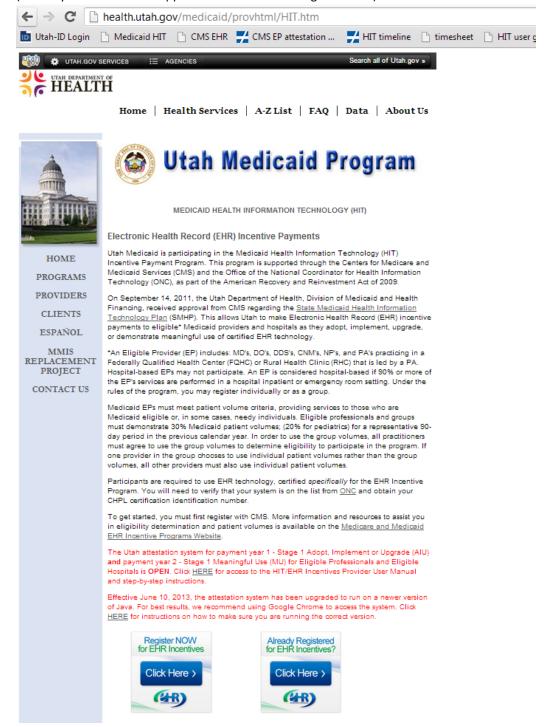
4) Scroll through the "Add or Remove Programs" screen until you locate the entry for "J2SE Runtime Environment 5.0 Update 11" and click the "Remove" button in that row. (If the "Remove" button is not there, or if you get an error telling you that you are not allowed to remove programs from your computers, you will need to contact your local Desktop Support for assistance.)



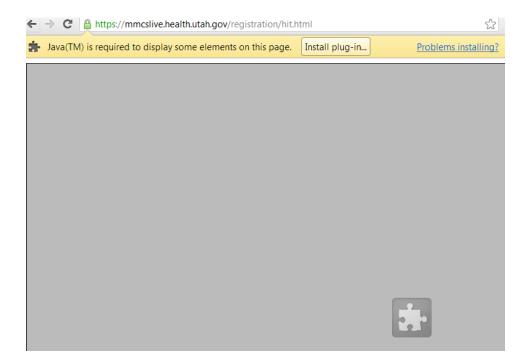
- 5) Repeat Step 4 if necessary to remove other versions of Java.
- 6) When asked if you are sure you want to remove this program, select "Yes".
- 7) Once the old version of Java has been successfully removed, close the "Add or Remove Programs" window

1) Open up Google Chrome and enter the following web address in the address bar: http://health.utah.gov/medicaid/provhtml/HIT.htm and hit enter.

(The only browser that is supported at this time is Google Chrome)



- 2) "Click on Already Registered for EHR Incentives."
- 3) You will be prompted to install the Java plug-in. Click the "Install plug-in..." button.



4) Click the "Free Java Download" button.



5) a: Click the "Agree and Start Free Download" button.



b: Then click the "chromeinstall" button.

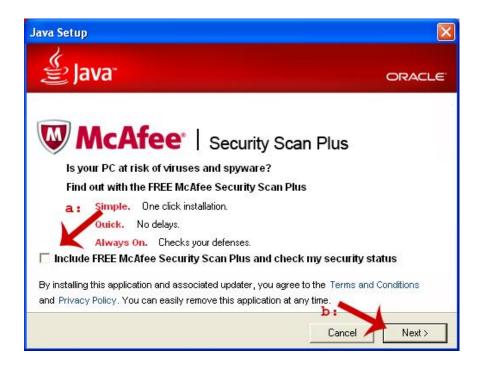
6) When you are asked if you want to run the file, click the "Run" button.



7) At the "Welcome" screen, click the "Install" button.



8) IMPORTANT: Make sure to *uncheck* the box that asks about including additional components (a:) (It will vary from one installation to the next.)



Then click the "Next" button (b:).

9) Java will install. This may take several minutes. Once it is done, click the "Close" button.



- 10) Close all of your browser windows and log back into EHR Incentive Program by going back to the program home page: http://health.utah.gov/medicaid/provhtml/HIT.htm
- 11) Click the "Already registered for EHR Incentives" button.
- 12) You will be notified that Java needs permission to run. Click the "Always run on this site" button.



13) A new dialog window will appear. In this window, check the box that says "Do not show this again for apps from the publisher and location above" (a:).



Then click the "Run" button (b:)

14) At this point, Chrome will load the application just as you are accustomed to seeing it.

